

DATA PROCESSING ADDENDUM

This Data Processing Addendum (**DPA**) forms a part of the standard user agreement entered into between the Customer and SiteMinder (**Agreement**).

The Customer enters into this DPA on behalf of itself and, to the extent required under applicable Data Protection Laws, in the name and on behalf of its Controller Affiliates (defined below). For the purposes of this DPA only, and except where indicated otherwise, the term “Customer” shall include Customer and Controller Affiliates. All capitalized terms not defined have the meaning given in the Agreement.

In the course of providing the Services under the Agreement, SiteMinder may process certain Personal Data (such terms defined below) on behalf of Customer and where SiteMinder processes such Personal Data on behalf of Customer the Parties agree to comply with the terms and conditions in this DPA in connection with such Personal Data.

HOW TO EXECUTE THIS DPA:

1. This DPA consists of two parts: the main body of the DPA, and Exhibits A, B (including Appendices 1 and 2) and C.
2. This DPA has been pre-signed by SiteMinder. To complete this DPA, Customer must:
 - a. Complete the information in the signature box and sign on Page 7.
 - b. Complete the information as the data exporter on Page 10.
 - c. Complete the information in the signature box and sign on Pages 17, 19 and 20.
3. Return the signed DPA to SiteMinder at privacy.officer@siteminder.com or with the signed customer user agreement.
4. The DPA will become effective on the later of 25 May 2018 or the date of receipt of the fully signed DPA by SiteMinder, and ends on termination of the customer user agreement.

1. DEFINITIONS

“Affiliate” means any entity that directly or indirectly controls, is controlled by, or is under common control with the subject entity. “Control,” for purposes of this definition, means direct or indirect ownership or control of more than 50% of the voting interests of the subject entity.

“Controller” means the entity which determines the purposes and means of the Processing of Personal Data.

“Controller Affiliate” means any of Customer's Affiliate(s) that are (a) (i) subject to applicable Data Protection Laws of the European Union, the European Economic Area and/or their member states, Switzerland and/or the United Kingdom, and (ii) permitted to use the Services pursuant to the Agreement between Customer and SiteMinder (b) if and to the extent SiteMinder processes Personal Data for which such Affiliate(s) qualify as the Controller.

“Data Protection Laws” means all laws and regulations, including laws and binding regulations of the European Union, the European Economic Area and their member states, Switzerland and the United Kingdom, applicable to the Processing of Personal Data under the Agreement.

“Data Subject” means the identified or identifiable person to whom Personal Data relates.

“GDPR” means the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (General Data Protection Regulation).

“Personal Data” means any information that relates to an identified or identifiable natural person, to the extent that such information is protected as personal data under applicable Data Protection Laws and is submitted as Customer Data.

“Processing” means any operation or set of operations which is performed upon Personal Data, whether or not by automatic means, such as collection, recording, organization, structuring, storage, adaptation or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or otherwise making available, alignment or combination, restriction, erasure or destruction.

“Processor” means the entity which Processes Personal Data on behalf of the Controller.

“Security Practices Datasheet” means SiteMinder's Security Practices Datasheet, as updated from time to time, and available on request from SiteMinder.

“SiteMinder” means the SiteMinder entity which is a party to this DPA, as specified in the section “HOW THIS DPA APPLIES” above, being Online Ventures Pty Ltd, a company incorporated in Australia and/or SiteMinder Distribution Limited, a company incorporated in England & Wales, and/or SiteMinder Hospitality Solutions, a company constituted under the laws of Ireland, as applicable.

“SiteMinder Group” means SiteMinder and its Affiliates engaged in the Processing of Personal Data.

“Standard Contractual Clauses” means the agreement executed by and between Customer and SiteMinder and attached hereto as Exhibit B pursuant to the European Commission's decision (C(2010)593) of 5 February 2010 on Standard Contractual Clauses for the transfer of personal data to processors established in

third countries which do not ensure an adequate level of data protection.

“Sub-processor” means any entity engaged by SiteMinder or a member of the SiteMinder Group to Process Personal Data in connection with the Services.

“Supervisory Authority” means an independent public authority which is established by an EU Member State pursuant to the GDPR.

2. PROCESSING OF PERSONAL DATA

- 2.1 Roles of the Parties.** The parties acknowledge and agree that with regard to the Processing of Personal Data, Customer is the Controller and SiteMinder is the Processor. Where Customer is a Processor with regard to the Processing of Personal Data, SiteMinder will be a Sub-processor.
- 2.2 Customer’s Processing of Personal Data.** Customer shall, in its use of the Services and provision of instructions, Process Personal Data in accordance with the requirements of applicable Data Protection Law. Customer shall have sole responsibility for the accuracy, quality, and legality of Personal Data and the means by which Customer acquired Personal Data.
- 2.3 SiteMinder’s Processing of Personal Data.** As Customer’s Processor, SiteMinder shall only Process Personal Data for the following purposes: (i) Processing in accordance with the Agreement; and (ii) Processing to comply with other reasonable instructions provided by Customer (e.g., via email or support tickets) that are consistent with the terms of the Agreement (individually and collectively, the **“Purpose”**), and the Purpose constitutes the Customer’s complete and final instructions at the time of execution of the DPA for the Processing of Personal Data.
- 2.4 Details of the Processing.** The subject-matter of Processing of Personal Data by SiteMinder is the Purpose. The duration of the Processing, the nature and purpose of the Processing, the types of Personal Data and categories of Data Subjects Processed under this DPA are further specified in Exhibit A (Description of Processing Activities) to this DPA.

3. RIGHTS OF DATA SUBJECTS

- 3.1 Data Subject Requests.** SiteMinder shall, to the extent legally permitted, promptly notify Customer if SiteMinder receives any requests from a Data Subject to exercise the following Data Subject rights: access, rectification, restriction of Processing, erasure (“right to be forgotten”), data portability, objection to the Processing, or to not be subject to an automated individual decision making (each, a **“Data Subject Request”**). Taking into account the nature of the Processing, SiteMinder shall assist Customer by appropriate technical and organizational measures, insofar as this is possible, for the fulfilment of Customer’s obligation to respond to a Data Subject Request under applicable Data Protection Laws. In addition, to the extent Customer, in its use of the Services, does not have the ability to address a Data Subject Request, SiteMinder shall, upon Customer’s request, provide commercially reasonable efforts to assist Customer in responding to such Data Subject Request, to the extent SiteMinder is legally permitted to do so and the response to such Data Subject Request is required under applicable Data Protection Laws. To the extent legally permitted, Customer shall be responsible for any costs arising from SiteMinder’s provision of such assistance, including any fees associated with provision of additional functionality.

4. SUB-PROCESSORS

- 4.1 Appointment of Sub-processors.** Customer acknowledges and agrees that (a) SiteMinder's Affiliates may be retained as Sub-processors; and (b) SiteMinder and SiteMinder's Affiliates respectively may engage third-party Sub-processors in connection with the provision of the Services. As a condition to permitting a third-party Sub-processor to Process Personal Data, SiteMinder or a SiteMinder Affiliate will enter into a written agreement with each Sub-processor containing appropriate data security obligations which comply with Data Protection Laws, to the extent applicable to the nature of the Services provided by such Sub-processor.
- 4.2 List of Current Sub-processors and Notification of New Sub-processors.** A current list of Sub-processors for the Services, including the identities of those Sub-processors and their country of location, is included at Exhibit C ("**Sub-processor Lists**"). Customer authorizes the use by SiteMinder of each Sub-processor listed, and may receive notifications of new Sub-processors by making a written request to privacy.officer@siteminder.com.
- 4.3 Objection Right for New Sub-processors.** Customer may reasonably object to SiteMinder's use of a new Sub-processor (e.g., if making Personal Data available to the Sub-processor may violate applicable Data Protection Law or weaken the protections for such Personal Data) by notifying SiteMinder promptly in writing within ten (10) business days after receipt of SiteMinder's notice in accordance with the mechanism set out in Section 4.2. Such notice shall explain the reasonable grounds for the objection. In the event Customer objects to a new Sub-processor, and SiteMinder is unable to make available a change to the services or Sub-processor to resolve Customer's object within a reasonable period of time, which shall not exceed thirty (30) days, either party may terminate without penalty the Agreement with respect only to those Services which cannot be provided by SiteMinder without the use of the objected-to new Sub-processor by providing written notice to SiteMinder.
- 4.4 Liability.** SiteMinder shall be liable for the acts and omissions of its Sub-processors to the same extent SiteMinder would be liable if performing the Services of each Sub-processor directly under the terms of this DPA.

5. SECURITY

- 5.1 Controls for the Protection of Customer Data.** SiteMinder shall maintain appropriate technical and organizational measures for protection of the security (including protection against unauthorized or unlawful Processing and against accidental or unlawful destruction, loss or alteration or damage, unauthorized disclosure of, or access to, Customer Data), confidentiality and integrity of Customer Data which comply with relevant Data Protection Laws.
- 5.2 Third-Party Certifications and Audits.** Customer may request an audit of SiteMinder's procedures relevant to the protection of Personal Data, but only to the extent required under applicable Data Protection Law. Such audit may occur once per calendar year, unless Data Protection Laws applicable to the Customer require more frequent audit. If the Customer wishes to undertake an audit of SiteMinder's processing of Personal Data, the Customer must give SiteMinder reasonable prior notice. The Customer must submit a detailed audit plan to SiteMinder at least four (4) weeks in advance of the proposed audit or inspection date. The audit plan must describe the proposed scope, duration, and start date of the audit. SiteMinder will review the audit plan and inform the Customer of any concerns or questions (for

example, any request for information that could compromise SiteMinder's confidentiality obligations or SiteMinder's security, privacy, employment or other relevant policies). SiteMinder will work co-operatively with the Customer to agree a final audit plan and, once it is agreed, SiteMinder will permit and assist with such audit by the Customer (or an independent auditor mandated by the Customer). For this purpose, subject to the Customer:

- (a) ensuring that all information obtained or generated by the Customer or auditor(s) in connection with such information requests, inspections and audits is kept strictly confidential (save for disclosure to the relevant Supervisory Authority or as otherwise required by applicable law) and is only used for the purposes of meeting the Customer's audit requirements under the Data Protection Laws;
- (b) ensuring that such audit or inspection is undertaken during normal business hours, with minimal disruption to SiteMinder's business, SiteMinder's subprocessors' business (if applicable) and the business of SiteMinder's other clients; and
- (c) paying SiteMinder's reasonable costs for assisting with the provision of information and permitting and contributing to inspections and audits.

6. CUSTOMER DATA INCIDENT MANAGEMENT AND NOTIFICATION

SiteMinder maintains security incident management policies and procedures in accordance with relevant Data Protection Laws. SiteMinder shall notify Customer of any breach of SiteMinder's systems relating to Personal Data (within the meaning of applicable Data Protection Law) of which SiteMinder becomes aware and which may require a notification to be made to a Supervisory Authority or Data Subject under applicable Data Protection Law or which SiteMinder is required to notify to Customer under applicable Data Protection Law (a "**Customer Data Incident**"). SiteMinder shall provide commercially reasonable cooperation and assistance in identifying the cause of such Customer Data Incident and take commercially reasonable steps to remediate the cause to the extent the remediation is within SiteMinder's control. The obligations herein shall not apply to incidents that are caused by Customer or any of its employees, contractors, agents or representatives.

7. RETURN AND DELETION OF CUSTOMER DATA

Upon termination of the Services for which SiteMinder is Processing Personal Data, SiteMinder shall, upon Customer's request, and subject to the limitations described in the Agreement, return all Customer Data and copies of such data to Customer or securely destroy them and demonstrate to the satisfaction of Customer that it has taken such measures, unless applicable law prevents it from returning or destroying all or part of Customer Data. SiteMinder agrees to preserve the confidentiality of any retained Customer Data and will only actively Process such Customer Data after such date in order to comply with the laws it is subject to.

8. LIMITATION OF LIABILITY

Each party's and all of its Affiliates' liability, taken together in the aggregate, arising out of or related to this DPA, whether in contract, tort or under any other theory of liability, is subject to the 'Limitation of Liability' section of the Agreement, and any reference in such section to the liability of a party means the aggregate liability of

that party and all of its Affiliates under the Agreement and all DPAs together.

For the avoidance of doubt, SiteMinder's and its Affiliates' total liability for all claims from the Customer and all of its Controller Affiliates arising out of or related to the Agreement and each DPA shall apply in the aggregate for all claims under both the Agreement and all DPAs established under the Agreement, including by Customer and all Controller Affiliates, and, in particular, shall not be understood to apply individually and severally to Customer and/or to any Controller Affiliate that is a contractual party to any such DPA.

9. LEGAL EFFECT

This DPA shall only become legally binding between Customer and SiteMinder when the formalities steps set out in the Section "HOW TO EXECUTE THIS DPA" above have been fully completed. If Customer has previously executed a data processing addendum with SiteMinder, this DPA supersedes and replaces such prior Data Processing Addendum.

10. GOVERNING LAW

This DPA and any dispute or claim arising out of or in connection with it or its subject matter or formation (including non-contractual disputes or claims) shall be governed by, and construed in accordance with, the laws of Ireland.

List of Exhibits

Exhibit A: Description of Processing Activities

Exhibit B: Standard Contractual Clauses

Exhibit C: Sub-Processors

The parties' authorized signatories have duly executed this DPA:

On behalf of SiteMinder :

Name (written out in full): MARK SIMPSON

Position: GENERAL COUNSEL AND COMMERCIAL DIRECTOR

Address: 88 CUMBERLAND STREET, THE ROCKS, SYDNEY NSW 2011, AUSTRALIA

Signature:  1 March 2018

On behalf of Customer

Name:

Position:

Address:

Signature: _____

EXHIBIT A DESCRIPTION OF PROCESSING ACTIVITIES

Data subjects

Customer may submit personal data relating to the Services, the extent of which is determined and controlled by Customer and which may include, but is not limited to, personal data relating to the following categories of data subject:

- employees of Customer;
- consultants of Customer;
- contractors of Customer;
- agents of Customer;
- guests at Customer hotels;
- third parties with which Customer conducts business.

Categories of data

The personal data transferred concern the following categories of data:

Any personal data and information submitted by Customer and includes message text, files, comments and links.

Special categories of data

Customer may submit personal data to SiteMinder through the Services, the extent of which is determined and controlled by Customer in compliance with applicable Data Protection Law and which may concern the following special categories of data, if any:

- racial or ethnic origin;
- political opinions;
- religious or philosophical beliefs;
- trade-union membership;
- genetic or biometric data;
- health; and
- sex life.

Processing operations

The personal data transferred will be processed in accordance with the Agreement and may be subject to the following processing activities:

- storage and other processing necessary to provide, maintain, and improve the Services provided to Customer;
- to provide customer and technical support to Customer;

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- marketing of additional services to the Customer; and
- disclosures in accordance with the Agreement, as compelled by law.

EXHIBIT B

Standard Contractual Clauses (processors)

For the purposes of Article 26(2) of Directive 95/46/EC for the transfer of personal data to processors established in third countries which do not ensure an adequate level of data protection

Name of the data exporting organisation:

Address:

Tel: ; fax: ; e-mail:

Other information needed to identify the organisation:

.....

(the data **exporter**)

And

ONLINE VENTURES PTY LTD (a company incorporated in Australia) and its Affiliates (as defined in the DPA) including, without limitation, SiteMinder Distribution Limited (a company incorporated in England and Wales) and Online Ventures Hospitality Limited (a company incorporated in Ireland).

.....

(the data **importer**)

each a "party"; together "the parties",

HAVE AGREED on the following Contractual Clauses (the Clauses) in order to adduce adequate safeguards with respect to the protection of privacy and fundamental rights and freedoms of individuals for the transfer by the data exporter to the data importer of the personal data specified in Appendix 1.

Clause 1

Definitions

For the purposes of the Clauses:

(a) *'personal data', 'special categories of data', 'process/processing', 'controller', 'processor', 'data subject' and 'supervisory authority'* shall have the same meaning as in Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the protection of individuals with regard to the processing of personal data and on the free movement of such data;

(b) *'the Data Exporter'* means the controller who transfers the personal data;

(c) *'the Data Importer'* means the processor who agrees to receive from the Data Exporter personal data intended for processing on his behalf after the transfer in accordance with his instructions and the terms of the Clauses and who is not subject to a third country's system ensuring adequate protection within the meaning of Article 25(1) of Directive 95/46/EC;

(d) *'the subprocessor'* means any processor engaged by the Data Importer or by any other subprocessor of the Data Importer who agrees to receive from the Data Importer or from any other subprocessor of the Data Importer personal data exclusively intended for processing activities to be carried out on behalf of the Data Exporter after the transfer in accordance with his instructions, the terms of the Clauses and the terms of the written subcontract;

(e) *'the applicable data protection law'* means the legislation protecting the fundamental rights and freedoms of individuals and, in particular, their right to privacy with respect to the processing of personal data applicable to a data controller in the Member State in which the Data Exporter is established;

(f) *'technical and organisational security measures'* means those measures aimed at protecting personal data against accidental or unlawful destruction or accidental loss, alteration, unauthorised disclosure or access, in particular where the processing involves the transmission of data over a network, and against all other unlawful forms of processing.

Clause 2

Details of the transfer

The details of the transfer and in particular the special categories of personal data where applicable are specified in Appendix 1 which forms an integral part of the Clauses.

Clause 3

Third-party beneficiary clause

1. The data subject can enforce against the Data Exporter this Clause, Clause 4(b) to (i), Clause 5(a) to (e), and (g) to (j), Clause 6(1) and (2), Clause 7, Clause 8(2), and Clauses 9 to 12 as third-party beneficiary.

2. The data subject can enforce against the Data Importer this Clause, Clause 5(a) to (e) and (g), Clause 6, Clause 7, Clause 8(2), and Clauses 9 to 12, in cases where the Data Exporter has factually disappeared or has ceased to exist in law unless any successor entity has assumed the entire legal obligations of the Data Exporter by contract or by operation of law, as a result of which it takes

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on the rights and obligations of the Data Exporter, in which case the data subject can enforce them against such entity.

3. The data subject can enforce against the subprocessor this Clause, Clause 5(a) to (e) and (g), Clause 6, Clause 7, Clause 8(2), and Clauses 9 to 12, in cases where both the Data Exporter and the Data Importer have factually disappeared or ceased to exist in law or have become insolvent, unless any successor entity has assumed the entire legal obligations of the Data Exporter by contract or by operation of law as a result of which it takes on the rights and obligations of the Data Exporter, in which case the data subject can enforce them against such entity. Such third-party liability of the subprocessor shall be limited to its own processing operations under the Clauses.

4. The parties do not object to a data subject being represented by an association or other body if the data subject so expressly wishes and if permitted by national law.

Clause 4

Obligations of the Data Exporter

The Data Exporter agrees and warrants:

(a) that the processing, including the transfer itself, of the personal data has been and will continue to be carried out in accordance with the relevant provisions of the applicable data protection law (and, where applicable, has been notified to the relevant authorities of the Member State where the Data Exporter is established) and does not violate the relevant provisions of that State;

(b) that it has instructed and throughout the duration of the personal data processing services will instruct the Data Importer to process the personal data transferred only on the Data Exporter's behalf and in accordance with the applicable data protection law and the Clauses;

(c) that the Data Importer will provide sufficient guarantees in respect of the technical and organisational security measures specified in Appendix 2 to this contract;

(d) that after assessment of the requirements of the applicable data protection law, the security measures are appropriate to protect personal data against accidental or unlawful destruction or accidental loss, alteration, unauthorised disclosure or access, in particular where the processing involves the transmission of data over a network, and against all other unlawful forms of processing, and that these measures ensure a level of security appropriate to the risks presented by the processing and the nature of the data to be protected having regard to the state of the art and the cost of their implementation;

(e) that it will ensure compliance with the security measures;

(f) that, if the transfer involves special categories of data, the data subject has been informed or will be informed before, or as soon as possible after, the transfer that its data could be transmitted to a third country not providing adequate protection within the meaning of Directive 95/46/EC;

(g) to forward any notification received from the Data Importer or any subprocessor pursuant to Clause 5(b) and Clause 8(3) to the data protection supervisory authority if the Data Exporter decides to continue the transfer or to lift the suspension;

(h) to make available to the data subjects upon request a copy of the Clauses, with the exception of Appendix 2, and a summary description of the security measures, as well as a copy of any contract for subprocessing services which has to be made in accordance with the Clauses, unless the Clauses or the contract contain commercial information, in which case it may remove such commercial information;

(i) that, in the event of subprocessing, the processing activity is carried out in accordance with **SiteMinder DPA**

Clause 11 by a subprocessor providing at least the same level of protection for the personal data and the rights of data subject as the Data Importer under the Clauses; and

(j) that it will ensure compliance with Clause 4(a) to (i).

Clause 5

Obligations of the Data Importer

The Data Importer agrees and warrants:

(a) to process the personal data only on behalf of the Data Exporter and in compliance with its instructions and the Clauses; if it cannot provide such compliance for whatever reasons, it agrees to inform promptly the Data Exporter of its inability to comply, in which case the Data Exporter is entitled to suspend the transfer of data and/or terminate the contract;

(b) that it has no reason to believe that the legislation applicable to it prevents it from fulfilling the instructions received from the Data Exporter and its obligations under the contract and that in the event of a change in this legislation which is likely to have a substantial adverse effect on the warranties and obligations provided by the Clauses, it will promptly notify the change to the Data Exporter as soon as it is aware, in which case the Data Exporter is entitled to suspend the transfer of data and/or terminate the contract;

(c) that it has implemented the technical and organisational security measures specified in Appendix 2 before processing the personal data transferred;

(d) that it will promptly notify the Data Exporter about:

(i) any legally binding request for disclosure of the personal data by a law enforcement authority unless otherwise prohibited, such as a prohibition under criminal law to preserve the confidentiality of a law enforcement investigation,

(ii) any accidental or unauthorised access, and

(iii) any request received directly from the data subjects without responding to that request, unless it has been otherwise authorised to do so;

(e) to deal promptly and properly with all inquiries from the Data Exporter relating to its processing of the personal data subject to the transfer and to abide by the advice of the supervisory authority with regard to the processing of the data transferred;

(f) at the request of the Data Exporter to submit its data processing facilities for audit of the processing activities covered by the Clauses which shall be carried out by the Data Exporter or an inspection body composed of independent members and in possession of the required professional qualifications bound by a duty of confidentiality, selected by the Data Exporter, where applicable, in agreement with the supervisory authority;

(g) to make available to the data subject upon request a copy of the Clauses, or any existing contract for subprocessing, unless the Clauses or contract contain commercial information, in which case it may remove such commercial information, with the exception of Appendix 2 which shall be replaced by a summary description of the security measures in those cases where the data subject is unable to obtain a copy from the Data Exporter;

(h) that, in the event of subprocessing, it has previously informed the Data Exporter and obtained its prior written consent;

(i) that the processing services by the subprocessor will be carried out in accordance with Clause 11;

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(j) to send promptly a copy of any subprocessor agreement it concludes under the Clauses to the Data Exporter.

Clause 6

Liability

1. The parties agree that any data subject, who has suffered damage as a result of any breach of the obligations referred to in Clause 3 or in Clause 11 by any party or subprocessor is entitled to receive compensation from the Data Exporter for the damage suffered.

2. If a data subject is not able to bring a claim for compensation in accordance with paragraph 1 against the Data Exporter, arising out of a breach by the Data Importer or his subprocessor of any of their obligations referred to in Clause 3 or in Clause 11, because the Data Exporter has factually disappeared or ceased to exist in law or has become insolvent, the Data Importer agrees that the data subject may issue a claim against the Data Importer as if it were the Data Exporter, unless any successor entity has assumed the entire legal obligations of the Data Exporter by contract or by operation of law, in which case the data subject can enforce its rights against such entity.

The Data Importer may not rely on a breach by a subprocessor of its obligations in order to avoid its own liabilities.

3. If a data subject is not able to bring a claim against the Data Exporter or the Data Importer referred to in paragraphs 1 and 2, arising out of a breach by the subprocessor of any of their obligations referred to in Clause 3 or in Clause 11 because both the Data Exporter and the Data Importer have factually disappeared or ceased to exist in law or have become insolvent, the subprocessor agrees that the data subject may issue a claim against the data subprocessor with regard to its own processing operations under the Clauses as if it were the Data Exporter or the Data Importer, unless any successor entity has assumed the entire legal obligations of the Data Exporter or Data Importer by contract or by operation of law, in which case the data subject can enforce its rights against such entity. The liability of the subprocessor shall be limited to its own processing operations under the Clauses.

Clause 7

Mediation and jurisdiction

1. The Data Importer agrees that if the data subject invokes against it third-party beneficiary rights and/or claims compensation for damages under the Clauses, the Data Importer will accept the decision of the data subject:

(a) to refer the dispute to mediation, by an independent person or, where applicable, by the supervisory authority;

(b) to refer the dispute to the courts in the Member State in which the Data Exporter is established.

2. The parties agree that the choice made by the data subject will not prejudice its substantive or procedural rights to seek remedies in accordance with other provisions of national or international law.

Clause 8

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Cooperation with supervisory authorities

1. The Data Exporter agrees to deposit a copy of this contract with the supervisory authority if it so requests or if such deposit is required under the applicable data protection law.
2. The parties agree that the supervisory authority has the right to conduct an audit of the Data Importer, and of any subprocessor, which has the same scope and is subject to the same conditions as would apply to an audit of the Data Exporter under the applicable data protection law.
3. The Data Importer shall promptly inform the Data Exporter about the existence of legislation applicable to it or any subprocessor preventing the conduct of an audit of the Data Importer, or any subprocessor, pursuant to paragraph 2. In such a case the Data Exporter shall be entitled to take the measures foreseen in Clause 5 (b).

Clause 9

Governing Law

The Clauses shall be governed by the law of the Member State in which the Data Exporter is established.

Clause 10

Variation of the contract

The parties undertake not to vary or modify the Clauses. This does not preclude the parties from adding clauses on business related issues where required as long as they do not contradict the Clause.

Clause 11

Subprocessing

1. The Data Importer shall not subcontract any of its processing operations performed on behalf of the Data Exporter under the Clauses without the prior written consent of the Data Exporter. Where the Data Importer subcontracts its obligations under the Clauses, with the consent of the Data Exporter, it shall do so only by way of a written agreement with the subprocessor which imposes the same obligations on the subprocessor as are imposed on the Data Importer under the Clauses. Where the subprocessor fails to fulfil its data protection obligations under such written agreement the Data Importer shall remain fully liable to the Data Exporter for the performance of the subprocessor's obligations under such agreement.
2. The prior written contract between the Data Importer and the subprocessor shall also provide for a third-party beneficiary clause as laid down in Clause 3 for cases where the data subject is not able to bring the claim for compensation referred to in paragraph 1 of Clause 6 against the Data Exporter or the Data Importer because they have factually disappeared or have ceased to exist in law or have become insolvent and no successor entity has assumed the entire legal obligations of the Data Exporter or Data Importer by contract or by operation of law. Such third-party liability of the subprocessor shall be limited to its own processing operations under the Clauses.
3. The provisions relating to data protection aspects for subprocessing of the contract referred to in paragraph 1 shall be governed by the law of the Member State in which the Data Exporter is established.

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4. The Data Exporter shall keep a list of subprocessing agreements concluded under the Clauses and notified by the Data Importer pursuant to Clause 5 (j), which shall be updated at least once a year. The list shall be available to the Data Exporter's data protection supervisory authority.

Clause 12

Obligation after the termination of personal data processing services

1. The parties agree that on the termination of the provision of data processing services, the Data Importer and the subprocessor shall, at the choice of the Data Exporter, return all the personal data transferred and the copies thereof to the Data Exporter or shall destroy all the personal data and certify to the Data Exporter that it has done so, unless legislation imposed upon the Data Importer prevents it from returning or destroying all or part of the personal data transferred. In that case, the Data Importer warrants that it will guarantee the confidentiality of the personal data transferred and will not actively process the personal data transferred anymore.

2. The Data Importer and the subprocessor warrant that upon request of the Data Exporter and/or of the supervisory authority, it will submit its data processing facilities for an audit of the measures referred to in paragraph 1.

On behalf of the Data Exporter:

Name (written out in full):

Position:

Address:

Signature: _____

On behalf of the Data Importer:

Name (written out in full): MARK SIMPSON

Position: GENERAL COUNSEL AND COMMERCIAL DIRECTOR

Address: 88 CUMBERLAND STREET, THE ROCKS, SYDNEY, NSW 2000, AUSTRALIA

Signature:  _____ 1 March 2018

Appendix 1 to the Standard Contractual Clauses

Data Exporter

The Data Exporter is a customer of the Data Importer's hotel inventory distribution and management software, services, systems and/or technologies.

Data Importer

The Data Importer is a provider of distribution and management software, services, systems and/or technologies for the hotel industry.

Data subjects

Data Exporter may submit personal data to the Data Importer through the Services, the extent of which is determined and controlled by the Data Exporter in compliance with applicable Data Protection Law and which may include, but is not limited to, personal data relating to the following categories of data subject:

- Authorized Users;
- employees of the Data Exporter;
- consultants of the Data Exporter;
- contractors of the Data Exporter;
- agents of the Data Exporter;
- guests at Data Exporter's hotel; and/or
- third parties with which the Data Exporter conducts business.

Categories of data

The personal data transferred concern the following categories of data:

Any personal data comprised in Customer Data. "Customer Data" means all data and information submitted Customer and includes message text, files, comments and links.

Special categories of data

Data Exporter may submit personal data to the Data Importer through the Services, the extent of which is determined and controlled by the Data Exporter in compliance with Applicable Data Protection Law and which may concern the following special categories of data, if any:

- racial or ethnic origin;
- political opinions;
- religious or philosophical beliefs;
- trade-union membership;

SiteMinder DPA

- genetic or biometric data;
- health; and
- sex life.

Processing operations

The personal data transferred will be processed in accordance with the Agreement and any Order Form and may be subject to the following processing activities:

- storage and other processing necessary to provide, maintain and improve the Services provided to the Data Exporter;
- to provide customer and technical support to the Data Exporter; and
- disclosures in accordance with the Agreement, as compelled by law.

DATA EXPORTER:

Name:

Authorised Signature _____

DATA IMPORTER:

Name: MARK SIMPSON

Authorised Signature  _____

1 March 2018

Appendix 2 to the Standard Contractual Clauses

Technical and organisational security measures implemented by the Data Importer in accordance with Clauses 4(d) and 5(c):

The Data Importer has implemented and will maintain appropriate technical and organisational measures to protect the personal data against misuse and accidental loss or destruction as set out in SiteMinder's IT Security Policy. Dedicated systems for the protection of Personal Data include:

- industry level encryption in transit and at rest where appropriate
- operating systems hardening
- security baselines and compensating measures
- vulnerability scanning, prioritisation and management
- penetration testing
- network intrusion detection
- network segmentation and proxies
- file integrity management
- key, password and secrets management
- certificate management system
- application level firewall restrictions
- limited role based access
- data scrubbing and decommissioning
- data sanitisation and provisioning
- events monitoring and detection
- security breach and incident management
- compliant change management and release pipelines

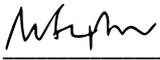
DATA EXPORTER:

Name:

Authorised Signature _____

DATA IMPORTER:

Name: MARK SIMPSON

Authorised Signature  _____

1 March 2018

EXHIBIT C – SUB-PROCESSORS.

Name	Location
Amazon Web Services Inc	USA
Salesforce.com Inc and affiliates	USA
Marketo Inc.	USA
Workday Inc	USA
Slack Technologies Inc.	USA
Stripe Inc.	USA
Google Inc.	USA
Adyen B.V.	Netherlands